

## **Contract Withdrawal Form**

(please fill out and return this form with the product only if you wish to withdraw from the contract)

**Recipient:** ROCKWORLD Sklep Dla Karpiarzy, ul. Mikołaja 9a, 47-400 Racibórz, Poland

tel. +48 883 474 729, email: info@rockworld-carpshop.com

I hereby inform you of my withdrawal from the sales contract for the following items:
Order number:
Date of contract conclusion:
Name and surname of the purchaser (consumer):
Consumer's address:
Please refund the amount:
(in words:
by postal money order to the address:
or to the following bank account number:
Date and Consumer's Signature

tel.: +48 883 474 729

## Information on the Right of Withdrawal and the Withdrawal Form Template

Consumers have the right to withdraw from a contract within 14 days without providing any reason. This right also applies to individuals entering into a contract directly related to their business activities, provided the nature of the contract indicates it is not professional as per Article 556(4) of the Polish Civil Code. Other business entities are not entitled to this withdrawal right.

## **Right of Withdrawal**

You have the right to withdraw from this contract within 14 days without giving any reason. The withdrawal period expires 14 days after you or a third party (other than the carrier) indicated by you acquire physical possession of the last batch or part of the goods.

To exercise the right of withdrawal, you must inform us (ROCKWORLD Łukasz Pawlik, Mikołaja 9A, 47-400 Racibórz, Poland, info@rockworld-carpshop.com, phone: +48 883 474 729) of your decision to withdraw from this contract through a clear statement (e.g., a letter sent by post, fax, or email). You may use the attached withdrawal form template, but it is not obligatory.

You may also complete and submit the withdrawal form or any other clear statement electronically via our website: **www.rockworld-carpshop.com/logowanie.php**. Upon receipt of your withdrawal, we will promptly confirm receipt on a durable medium (e.g., via email).

To comply with the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right to withdraw before the withdrawal period expires.

## **Consequences of Withdrawal**

Upon withdrawal from this contract, we will reimburse all payments received from you, including delivery costs (except for additional costs arising from your chosen delivery method that differs from our least expensive standard delivery), without undue delay and in any event no later than 14 days from the day we receive your decision to withdraw. We will make the reimbursement using the same means of payment as you used for the initial transaction unless explicitly agreed otherwise. You will not incur any fees for the reimbursement.

We may withhold the reimbursement until we receive the returned goods or proof of return, whichever is earlier. Please return or hand over the goods to us at **ROCKWORLD** (**Mikołaja 9A, 47-400 Racibórz, Poland**) without undue delay and in any case within 14 days from the day you informed us of the withdrawal. The deadline is met if you send back the goods before the 14-day period expires. You will bear the direct cost of returning the goods.

You are only liable for any diminished value of the goods resulting from handling them beyond what is necessary to establish their nature, characteristics, and functioning.

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